COMMITTEE UPDATE

Riverside E-Bike Share Pilot: Six-Month Review



April to September pilot results, open risks, and a requested extension decision

November 2026

Pilot at a Glance: April to September

Six-month pilot with 120 e-bikes across 14 docks

120
e-bikes in fleet

14
docking stations

41,800
trips in six months

2.3 km
median trip length

TRACTION

Ridership Grew Steadily Through the Season

Monthly trips rose from 4,100 in April to a peak of 8,600 in August.

Monthly trips more than doubled from April to August

September dipped to 7,500 trips after the August peak



Source: Pilot monthly figures, April–September

— USAGE

How and Why Residents Ride

Survey of 1,240 riders shows commuting and short car-free trips

64%

Ride to work or college

18%

Replaced a car journey

2.3 km

Median trip length

SAFETY

Safety Record: No Serious Injuries

Two minor injuries were reported across the pilot, with no serious injuries.

— COSTS

Operating Cost Outpaced Fare Revenue

Six-month operating cost of $186,000 against $61,000 in fares collected

01 **Operating cost**
$186,000 (April to September)

02 **Fares collected**
$61,000



OPEN RISKS

Two Open Risks to Weigh Before Extending

01 **Winter demand**

usage through the cold months is unknown

02 **Battery theft**

9 batteries stolen, mostly from the station dock



— THE ASK

Approve 12-Month Extension

Approve a 12-month extension plus 8 new docks, total budget $240,000.

01 **Approve 12-month extension**
Continue the pilot for a full year with the existing 120 e-bikes. →

02 **Add 8 new docks**
Place new docks near the hospital and the college. →

03 **Approve $240,000 budget**
Total budget covering the extension and the new docks. →